



What to Expect At Gentle Vet Animal Hospital



Once you call and schedule an appointment there are a few things to be prepared for to help ease the stress of bringing your pet to the vet.

When you arrive expect to check in and have your name, address, phone number, email address, etc. verified – it is important to keep our medical records updated.

Your veterinary technician will bring you into the room and begin to gather a history of why you are bringing your pet in. Questions such as what pet food you are feeding, amounts of food, etc. will be asked during most histories and a list of current medications (including supplements and preventatives) will be asked at this time as well.

The veterinarian will come into the room and then perform a physical exam as well as ask any further questions regarding your pet's history needed. If indicated, the veterinarian will begin to discuss a treatment plan for you. In most cases the technician will help to create a treatment plan estimate to discuss prior to treatments being performed.

Tips for giving a successful history:

- 1) Write down all questions you want to ask.
-Now is the time to ask, please don't hesitate!
- 2) Note any changes you see at home and if able video record behaviors or actions you are concerned about including coughing, limping, etc.
-It is very common for your pet to not show us what they are showing you at home.
- 3) Note any lumps or bumps you may have found on your pet that we can document.
-It may help to locate them if you mark the area of the lump when you note it at home, if that isn't an option we are here to help locate them as well.
- 4) Be prepared to answer questions about the amount & brand of pet food as well as questions about appetite, eliminations (urine/feces), behavior, etc.
- 5) Bring all medications, supplements, and preventatives to the visit (or complete list with both medication/supplement name as well as concentration).
-We will verbally verify all medications with you at the visits to ensure we are keeping our medical records as up to date as possible.